

*Robert Slike is President of Grayscale Systems LLC; an Information Technology (IT) consulting firm specializing in the delivery of IT Project Management, the development of IT System Architecture, and the efficient and effective Management of IT Resources.*

*Rob has served as Director of Information Services for Pomare Limited dba Hilo Hattie, overseeing the Applications and Technical Support departments. Before Hilo Hattie, he was Technical Support Manager for Kapi'olani InfoServices, a part of Kapi'olani Health; where he was responsible for seeing Kapi'olani and Pali Momi Medical Centers technical infrastructure through Y2K. Prior to Kapi'olani Health, Rob was Manager of Technical Support for BHP Hawaii. At the time, BHP Hawaii was the owner of Hawaii's largest refinery, The Gas Company, and the Gas Express line of service stations.*

*In these positions, he directed, managed or performed IT Architectural Design, IT Project Management and IT Resource Management for many technology undertakings of varying sizes and complexities, from small Exchange upgrades to multimillion dollar ERP installations.*

*Representative experience includes:*

- Information Security – Developed the processes and procedures and implemented the systems necessary to bring a retailer into full compliance with the Payment Card Industry - Data Security Standard (PCI-DSS).*
- Ecommerce – Developed the infrastructure, security, processes and system integration for Hawaii's largest Ecommerce retailer.*
- Data Center Design - Directed the design and implementation of an "always available" data center and IT facility, with IT Disaster Recovery functionality.*
- Time and Attendance - Migrated a medium size business from manual time clocks to the Kronos Time and Attendance system, utilizing biometric, electronic, network connected time clocks.*
- VOIP – Moved a business from Centranet and various key systems to VOIP with unified messaging.*
- Financial Systems – Managed multiple project managers migrating a business from a legacy financial system and separate, pc based Fixed Assets (FAS) and Accounts Receivable (Dac Easy) systems to Great Plains (now Dynamics). This migration included the Forecaster budgeting system and Dynamics' web-portal.*
- Service-Oriented Architecture – Managed the migration of a regionally dispersed Sales and Marketing department from individual ACT! contact systems and Excel based sales - promotion tracking to Salesforce.com's SOA suite.*

*Rob has given numerous presentations on technology, including presentations on Radio Frequency Identification (RFID) to the Association of Information Technology Professionals – Honolulu Chapter and the Hawaii Telecommunications Association.*

*Mr. Slike received a Bachelor of Science degree in Computer Science and a Master of Science degree in Information System Management from Hawaii Pacific University. He is certified in the Kepner Tregoe project management system, is a Certified Document Imaging Architect (CDIA) and holds numerous technical product certifications.*